

# Course Feedback Form

KVH Videotel welcomes your feedback on the course you have taken, together with any suggestions on how it may be improved in the future.

Please spare a few minutes to complete the following:

Full Name:		Nationality:	
Age at the time of taking the course:		Date Course was Completed? (MMM/YYYY)	
Course Name:			

**PLEASE TICK THE APPROPRIATE BOX**

	← →		Not applicable
Good / Positive		Poor / Negative	

1	How easy did you find the process of enrolling on the course or applying for a course certificate?				
2	How clear were the procedures and instructions provided to you about following this course?				
3	ONLINE CUSTOMERS ONLY How satisfied were you with the time taken for KVH Videotel to issue you with login details following your online registration?				
4	How easy was it to access the course using the login details provided?				
5	How satisfied were you with the operation of the software?				
6	How satisfied were you with the design and layout of the course onscreen?				
7	How easily understood was the information presented in the course?				
8	How helpful was the voiceover (spoken language) used to present the course?				
9	How satisfied are you that the learning objectives for the course were fully addressed?				
10	How much did you enjoy this course?				
11	How clearly explained were the onscreen tests and written assessments* that you were required to complete? <small>(*advanced level courses)</small>				
12	How helpful were KVH Videotel staff in resolving any issues you had during the course?				
13	How satisfied are you with the level of knowledge and understanding acquired after taking the course?				
14	How likely is it that you will choose KVH Videotel to undertake other distant learning in the future?				
15	How likely are you to recommend this course and KVH Videotel to others?				

**PLEASE PROVIDE FURTHER COMMENTS / FEEDBACK:**